

The Checktrade Report

Supreme Clean

4 April 2011

Supreme Clean

We offer a friendly, Unique Cleaning Service: For Exterior Purposes - We Have Our Revolutionary Pure Water Pole System

for cleaning Conservatories, all PVC, Fascias and Windows - Try A Make-Over For Your Carpet & Upholstery We Use Our Prochem Carpet Soil Extractor that gives a deep clean to your carpet. The machine uses a rolling brush that lifts carpet fibres for that supreme clean!

For every job we undertake we give 2% to the Snowdrop trust which supports children with terminal illness

About This Report

Supreme Clean are members of the consumer information service Checktrade. Checktrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checktrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

Useful Contact Information

Name	Shayne Miller
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This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at www.checktrade.com/SupremeClean If you have any further questions about this Report or member please call us on **0845 408 4866**.

Your Feedback Counts

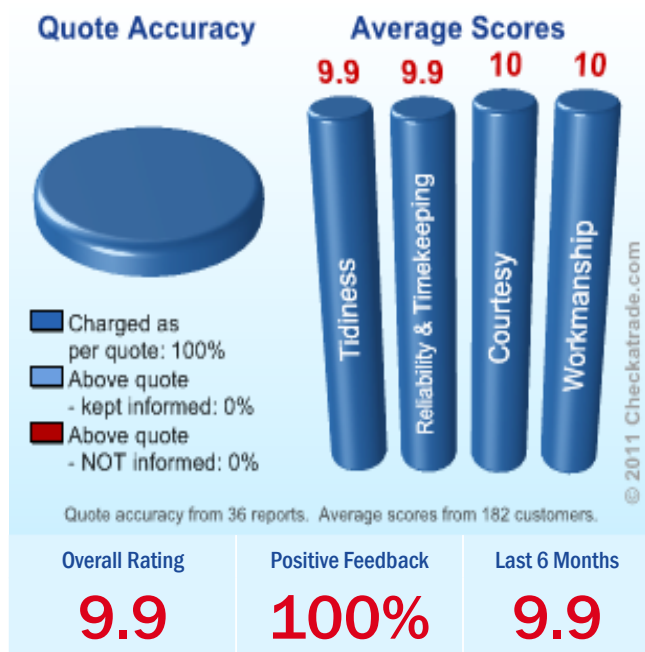
To date we have received **405,037** feedback submissions from consumers like you. If you decide to employ this member, please add your comments online at www.checktrade.com/SupremeClean for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

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Feedback Summary



What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in six key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend this tradesperson.

Specific customer scores are printed from page 4 of this Report onwards.

More about the Trader

Profile

Membership Number: **108139**
Member Since: **12 January 2009**
Total Feedback: **182**

ü **Recommended**

ü **Vetted**

ü **Monitored**

Vetting

Interviewed: **On 7 January 2009**
Limited Company: **No**
VAT Registered: **No**
Public Liability Insurance: **Current - Verified on 18 February 2011**
Insured by: **Natwest**
Coverage Amount: **£5,000,000**
RVM

☎ Consumer Hotline: 0845 408 4866

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Checkatrade.com
Where reputation matters

References

Received as part of the vetting process upon application for Checkatrade membership.

Trade referee.

Efficient, reliable and friendly. We know of them as being a reputable company.

Trader in Chichester, 8 January 2009

Cleaning services.

The work was carried out to a very high standard and professionally. I would definitely use Supreme Clean again.

Customer in Portsmouth, 8 January 2009

Cleaning.

Supreme Clean were extremely courteous and extremely professional. I would highly recommend them to anyone. I would be happy to recommend them.

Customer in Portsmouth, 8 January 2009

Cleaning.

Fast, affordable, effective, polite. Company's name explains it best. I would be happy to recommend them.

Customer in Chichester, 8 January 2009

Cleaning.

Found them very efficient. Superb job will have them regularly. Friendly guys, will be telling my friends and neighbours. Very reasonable price. I would be happy to recommend them.

Customer in Chichester, 8 January 2009

The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

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Customer Feedback

The **25** most recent feedback submissions from the public for **Supreme Clean**. Their entire feedback history can be read freely at www.checkatrade.com/SupremeClean.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
Carpet clean and hard kitchen floor cleaned. Plus window clean Very nice person who did the work for me. On time clean and tidy and a job really well done. Will use again. Customer in Bognor Regis, 15 March 2011	10	10	10	10	10
Carpets and rugs cleaned and scotch guarded Very pleased. Customer in Chichester, 14 March 2011	10	10	10	10	10
Conservatory clean outside wash Very good job, arrived on time and was very efficient. Customer in Midhurst, 11 March 2011	10	10	10	10	10
Conservatory clean outside. Nice clean job, well done. Customer in Bognor Regis, 10 March 2011	10	10	10	10	10
Lounge carpet and stairs cleaned. Friendly young man, really good job - 10/10. Customer in Bognor Regis, 9 March 2011	10	10	10	10	10
Lounge / dining room / stairs. Landing and bedroom carpet clean. Nice clean job, very pleased. Customer in West Sussex, 28 February 2011	10	10	10	10	10
Window clean inside and out and frames inside. A brilliant job. I would recommend this company. Customer in Chichester, 22 February 2011	10	10	10	10	10

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<p>Carpet and sun room cleaned along with maps</p> <p>Excellent work and will be telling all friends and family about this company. Very professional and such a nice guy who worked very hard and was a pleasure to deal with would not hesitate to call him back. 100%</p> <p>Customer in Bognor Regis, 16 February 2011</p>	10	10	10	10	10
<p>Oven and carpet clean.</p> <p>Friendly and polite service.</p> <p>Customer in Arundel, 28 January 2011</p>	7	10	10	10	9.3
<p>Carpet cleaning and deep clean</p> <p>Cleaned carpets at my old home, as required by tenancy agreement. Excellent job, looked better than when I moved in.....keeping in mind I was the first person to live there!</p> <p>will 100% use again, thank you.</p> <p>Customer in Chichester, 20 January 2011</p>	10	10	10	10	10
<p>Patio and decking clean</p> <p>Very nice men and they did a really good job. Very pleased</p> <p>Customer in Bognor Regis, 10 January 2011</p>	10	10	10	10	10
<p>Window clean.</p> <p>Great service.</p> <p>Customer in Hambrook, 10 January 2011</p>	10	10	10	10	10
<p>Hard floor clean.</p> <p>Good service.</p> <p>Customer in Bognor Regis, 7 January 2011</p>	10	10	10	10	10
<p>Upstairs hall, stairs and landing carpet</p> <p>Excellent.</p> <p>Customer in Tangmere, 29 December 2010</p>	10	10	10	10	10
<p>Patio clean.</p> <p>A very caring and thorough job. Made the patio look brand new.</p> <p>Customer in Bognor Regis, 20 December 2010</p>	10	10	10	10	10
<p>Full caravan clean.</p> <p>Jamie and Ron did a brilliant job on cleaning my holiday caravan. I would definitely recommend them.</p> <p>Customer in Chichester, 15 December 2010</p>	10	10	10	10	10

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<p>Guttering cleaned</p> <p>Excellent.</p> <p>Customer in Bognor Regis, 29 November 2010</p>	10	10	10	10	10
<p>3 Carpets cleaned.</p> <p>Excellent work, helpful, courteous and punctual.</p> <p>Customer in Rustington, 25 November 2010</p>	10	10	10	10	10
<p>Outside conservatory clean.</p> <p>Excellent.</p> <p>Customer in Bognor Regis, 19 November 2010</p>	10	10	10	10	10
<p>Clean conservatory, soffits and gutters</p> <p>Efficient, on time, tidy and professional.</p> <p>Customer in Bognor Regis, 16 November 2010</p>	10	10	10	9	9.8
<p>Cleaning of oven, cleaning of carpets.</p> <p>Service on time, cleaning of carpets very good. Cleaning of oven very good.</p> <p>Customer in West Sussex, 10 November 2010</p>	10	10	10	10	10
<p>Sofa and rug clean.</p> <p>Remarkable result.</p> <p>Customer in Chichester, 9 November 2010</p>	10	10	10	10	10
<p>Conservatory clean.</p> <p>Good job well done.</p> <p>Customer in Bognor Regis, 7 November 2010</p>	10	10	10	10	10
<p>Decreasing work shop sanitising toilets.</p> <p>Very impressed with their standards.</p> <p>Customer in Chichester, 29 October 2010</p>	9	10	10	10	9.8
<p>3 seated sofa and 2 chairs cleaned.</p> <p>Excellent service, our three piece suite is like new again!</p> <p>Customer in Chichester, 26 October 2010</p>	10	10	10	10	10

Date joined Checkatrade **12 January 2009**

Total amount of customer feedback **182**

Date of last feedback **17 March 2011**

Number in the last 6 months **31 feedback averaging 9.9**

Average Score **9.9**

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Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0845 408 4866** or visit our web site at **www.checkatrade.com** if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at **www.checkatrade.com/SupremeClean**.
- ü Next time you need some work doing, go straight to our web site **www.checkatrade.com** to find thousands of reputable tradespersons.